

IF THIS ADVICE DOES NOT SORT YOUR PROBLEM AND YOU ARE WITHIN THE APPLIANCE TEAM PRESENT AREA, PLEASE CALL THE A TEAM ON 01773 779770 FOR A SERVICE CALL.

## **COOKERS – ELECTRIC ONLY**

Please Note: If you have a gas appliance, do not attempt to do anything yourself. Call your local Corgi Registered Gas Engineer. When needing help with gas, you must ensure the company or person you are dealing with is Corgi Registered.

## **IF YOUR COOKER HAS NO POWER**

**IMPORTANT:** If you change a fuse, you must use the correct amp for the appliance. If the appliance blows another fuse there must be a fault which is causing the fuses to blow. **Do not keep replacing the fuse.**

**SAFETY PRECAUTIONS:** It is advisable to check the condition of your plugs and sockets. Overheating of these items is a **FIRE HAZARD**. This could also be the cause of your 'no power' fault.

**Check if there is a problem with the plug or socket by following the instructions below:**

- When pulling out the plug, notice if the plug pulls out freely, as it should do. If it is tight to pull out of the socket, the plug and socket may be overheating. Always do a visual inspection. If the plug is burning on the pins, as photo below, replace.



Burnt plug pin

- If there is a sign of burning on the socket which you plug the appliance in to, call an electrician to replace and resolve the fault.
- If you replace the plug because there is not a burn sign on the socket and it burns again, get the appliance checked. If the appliance is not faulty call an electrician to check to the socket.

If the above has not helped please continue:

- Check that the cooker point is switched on.
- If the cooker is a built-in, single oven it may be plugged in. Check the fuse in the plug and replace if necessary. Please refer to manufacturer's handbook.

- Built-in cookers also may have a switch above the worktop which may have been switched off without you being aware. In some cases there may also be a fuse next to the switch which may have blown.

## **IF THE OVEN WILL NOT COME ON**

- Check that the clock has been set. A lot of modern cookers have a clock. In some cases, the clock has to be set for the oven to work. If you have had a power cut you will usually have to press the two buttons that you use to set the clock simultaneously.
- Check that the automatic timer has not been set accidentally to come on at a later time.

## **OVEN DOES NOT LIGHT**

**Wait for the oven to cool and turn off the power.**

Replace bulb. (Refer to manufacturer's handbook).

Remember to set the clock (see above note under 'If the oven will not come on').